

aQuellé Share the Christmas Joy Competition T&Cs

1. The promoter is Ekhamanzi Springs (Pty) Ltd t/a aQuellé (“the Promoter”).
2. This promotional competition is open from 15 November 2025 and ends at 12am (midnight) on 15 December 2025. Any entries received after the closing date will not be considered.
 - 2.1 The promotional period for prize draws will run from 15 November 2025 to 15 December 2025, during which daily prize winners will be selected.
 - 2.2 Entries received before 15 November 2025 will be accepted and included in the first day’s draw.
3. The promotional competition is open to all South African residents in possession of a valid identity document, passport or document of proof of South African residency. Participants are required to enter in their personal capacity. No close corporations, partnerships or any other legal entity can participate.
4. Any participant under the age of 18 (eighteen) years must be fully assisted by his/her guardian, who approves of and consents to the participant’s participation in the competition and the participant’s receipt/possession of the prize.
5. The Promoters, its directors, members, partners, employees, agents or consultants and their spouses, parents, children, siblings, business partners or associates are not eligible to participate in or enter this promotional competition.
6. Entrants to the competition are responsible for submitting their correct personal details. The Promoters will not be held liable for incorrect or incomplete contact details provided by entrants
7. Entrants can participate in the competition in either of the following ways:
 - 7.1 Via product entry (QR code):
 - Purchase any limited-edition aQuellé Christmas Flavoured Sparkling Drinks.
 - Scan the QR code on the label.
 - Enter your name, contact number and who you would love to “Share the Christmas Joy” with.
 - Submit your entry to stand a chance to win.
 - 7.2 Via social media:
 - Entrants must comment on aQuellé’s official Christmas competition post(s) on Facebook, Instagram, or TikTok.
 - In their comment, they must tag the person they would like to “Share the Christmas Joy” with and include the hashtag #aquellechristmasjoy.
 - Each qualifying comment that includes both a tag and the hashtag will count as one valid entry.
 - 7.3 Each unique entry (via QR code/webform submission or social media comment) counts as one entry. Participants may enter multiple times during the promotional period across both methods; however, each entrant is only eligible to win once.

8. Prizes:

8.1 Entrants stand a chance to win one of the following prizes each day during the competition period:

- 1 × Lift flight voucher valued at R3,000; and
- 1 × cash prize valued at R1,000.

8.2 Two winners will be drawn each day – one for each prize type. In total, 60 prizes will be awarded over the 30-day period.

8.3 Prize draws will begin on 15 November 2025 and continue daily until 15 December 2025.

8.4 Each entrant is only eligible to win once, regardless of the number of entries submitted.

9. Winner selection and draw process:

9.1 Two winners will be selected at random each day from all eligible entries received up to 11:59 PM that day.

9.2 One winner will receive a Lift flight voucher and the other will receive the R1000 cash prize.

9.3 A new draw will take place daily during the promotional period. Entries will not roll over into subsequent daily draws.

9.4 The prize type (flight voucher or cash prize) will be allocated randomly per draw day, and winners will be notified of which prize they have won.

10. Prize winners will be contacted within 24 hours of the daily draw via direct message on the platform through which they entered (for social media entries) or via the contact details provided in the online entry form (for QR entries).

11. If a winner cannot be contacted, does not respond, or fails to claim the prize within 48 hours of the initial notification attempt, they will forfeit the prize and will be disqualified. In such cases, a replacement winner will be selected at random from the remaining eligible entries received for that day's draw.

12. The Promoter reserves the right to name winners publicly where the Promoter deems fit. By entering the competition, prize winners agree to the publication of their name by the Promoter.

13. Any personal data submitted will be used solely in accordance with current South African data protection legislation and the Promoter's privacy policy. The Promoters will treat your information as confidential and will ensure that the records are securely retained for tracing purposes to contact you if ever necessary. The Promoters will not use or allow anyone else to use your information for any other purpose.

14. The Promoters shall not be responsible for the failure of any technical element relating to this promotion that may result in an entry not being successfully submitted.

15. The Promoter reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.
16. The prize is not exchangeable for cash (in the case of the Lift flight voucher) and is not transferable.
17. The Promoter shall have the right to change or terminate the promotional competition immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all participants agree to waive any rights that they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoter or their agents.
18. Neither the Promoter, their agents, associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by the participant.
19. In the event of a dispute, the decision of the Promoters will be final and binding on all aspects of this promotional competition and no correspondence will be entered into.
20. Participation in the promotional competition constitutes acceptance of the promotional competition rules and participants agree to abide by the rules.

aQuellé Social Media Policy

The following will not be allowed:

- Discriminatory content which includes, but is not exclusive to, race, religion and gender.
- Offensive language including profanity, hate speech, vulgarity and defamation.
- Images which could be regarded as inappropriate, distasteful or offensive.
- Bullying, abuse, threats, intimidation and stalking.
- Messages that are unlawful, fraudulent or deceptive.
- Trolling and spam.
- Uploaded files that may damage users' computers or cause privacy breaches.
- Links to unrelated or irrelevant content (e.g. offers, appeals for donations, link baiting).
- Unrelated/irrelevant posts to another individual's comment that can be considered as spam.
- Company, product and personal promotion or advertising.
- Calls for donations/financial assistance.
- aQuellé staff, retailer and supplier complaints.
- Any issue deemed inappropriate by aQuellé.